

Ney Nature Center Group Program Cancellation Policy

A group program is a private lesson taking place at the Ney Nature Center under the instruction of the Ney Nature Center staff but requested by another organization. Group programs include but are not limited to school field trips, scout troops, homeschool co-ops, and birthday parties.

A group program that cancels at least 48 hours prior to the program date will not be charged a fee or in the case of a prepayment, will be eligible to receive a 100% refund.

A group program that cancels within 48 hours prior to the program date and does not reschedule a different date within a 6-month window, will be invoiced for 10% of their expected cost with a minimum billing of \$10 or in the case of a prepayment, the group will be eligible to receive a 90% refund.

A group program that cancels within 48 hours prior to the program date and reschedules a different date within a 6-month window will not be charged a fee.

A group program that is cancelled by the Ney Nature Center due to weather, etc. will not be charged a fee or in the case of a prepayment, will receive a 100% refund. The staff at the Ney Nature Center will attempt to schedule a new date for the group program based on the group's availability.